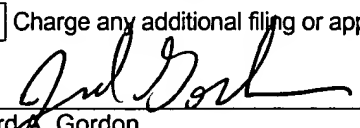





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AMENDMENT TRANSMITTAL LETTER				Docket No. 99-460 (BBNT-P01-298)	
Application No. 09/630304		Filing Date July 31, 2000		Examiner V. K. T. Nguyen	
				Art Unit 2661	
Applicant(s): Troxel et al.					
Invention: SYSTEMS AND METHODS FOR PREDICTIVE ROUTING				RECEIVED	
TO THE COMMISSIONER FOR PATENTS				JUL 08 2004	
Transmitted herewith is an amendment in the above-identified application.				Technology Center 2600	
The fee has been calculated and is transmitted as shown below.					
CLAIMS AS AMENDED					
	Claims Remaining After Amendment	Highest Number Previously Paid	Number Extra Claims Present	Rate	
Total Claims	44	- 46 =		x	
Independent Claims	8	- 8 =		x	
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					
Other fee (please specify): Extension for response within first month					110.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT:					110.00
<input checked="" type="checkbox"/> Large Entity <input type="checkbox"/> Small Entity					
<input type="checkbox"/> No additional fee is required for this amendment.					
<input checked="" type="checkbox"/> Please charge Deposit Account No. 18-1945 in the amount of \$ 110.00 . A duplicate copy of this sheet is enclosed.					
<input type="checkbox"/> A check in the amount of \$ _____ to cover the filing fee is enclosed.					
<input type="checkbox"/> Payment by credit card. Form PTO-2038 is attached.					
<input checked="" type="checkbox"/> The Director is hereby authorized to charge and credit Deposit Account No. 18-1945 as described below. A duplicate copy of this sheet is enclosed.					
<input checked="" type="checkbox"/> Credit any overpayment.					
<input checked="" type="checkbox"/> Charge any additional filing or application processing fees required under 37 CFR 1.16 and 1.17.					
 Edward A. Gordon Attorney Reg. No.: 54,130				Dated: June 23, 2004	
ROPES & GRAY LLP One International Place Boston, Massachusetts 02110-2624 (617) 951-7532					
I hereby certify that this correspondence is being deposited with the U.S. Postal Service with sufficient postage as First Class Mail, in an envelope addressed to: MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.					
Dated: 6/23/04		Signature:  (Joanne Ryan)			